

Intradiem Course Registration

Overview

Implementing the Intradiem Solution can be a daunting task without the support of a variety of learning opportunities.

For Managers, Supervisors, and Agents: We offer online courses that may be uploaded into Intradiem or your company's LMS. Administrators may access this downloadable training via WebHelp.

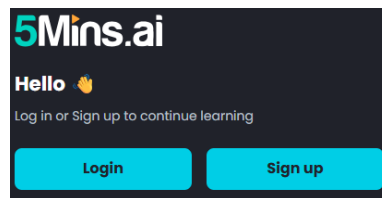
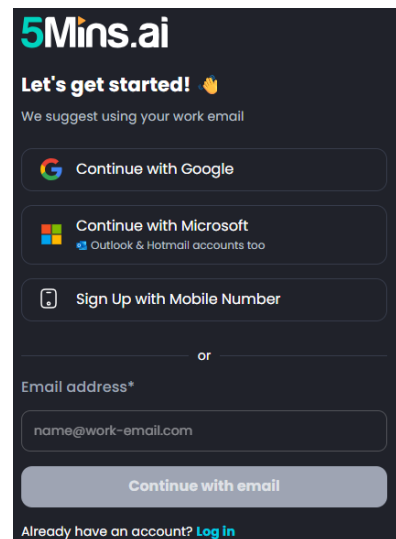
- ▶ [WebHelp registration](#)
- ▶ How to Register for WebHelp [Job Aid](#)

For Administrators: We offer courses via Intradiem University (IntradiemU) powered by the 5Mins.ai platform. Consider this Learning Management System (LMS) a key training resource that houses all the necessary standard training for Administrative users. View our full catalog via the Explore section.

IntradiemU powered by 5mins Registration

1. Visit app.5mins.ai.
 2. On the screen, select Sign up.
 3. Enter your email address and select **Continue with email** or select the **Continue with Google** or **Continue with Microsoft** options. Create a password, if applicable.
 4. Enter **IntradiemU** in the access code field.
 5. An email verification will be sent to the email address provided. Select **Verify** in the email and you will be directed back to a Verified screen. Select **Verify**. *Note: Check your SPAM/Junk mail if you do not receive it. Log into your account with your new username and password.*
 6. Enter your First and Last Name, then select Continue.
 7. Select your role. (**If you select the wrong Role, contact training@intradiem.com**)
- What is your role?
- Administrator Administrator with Productivity Tracking Workforce Management Analyst IT Professional Learning and Development Professional

Customer Success Consultant Systems Integration Engineer Project Manager
8. Select **Continue** to access the learning system.
 9. Recommended training will automatically be assigned to you based on the role you selected. (You may need to select 'refresh' to see the course(s) listed in '**Courses you're enrolled in.**') Select the courses to start or resume them. When you complete a course, they will show "Completed".



Administrators can also practice using the Intradiem Solution in the **Customer Sandbox**. For access, additional information, or questions, contact: training@intradiem.com.